Easy-Call ADS/ Bed-Tracker

Make *automated* bed-clean dispatch *work* at your hospital:

- Get better bed utilization !

- ✓ *let discharges & transfers logged via the ADT system, or Bed-Tracker's own WEB service-booker, auto-drive bed cleaning* !

- ✓ *know the availability of any bed the moment it's ready* !

- Ensure the prompt allocation of work via the ADS 'auto-dispatcher', by preset bed/floor-to-staff assignments, or J-I-T staff availability !

- "Big-Board ready" display on TV or PC !

- Control infection safely & efficiently, managing bed isolation-status & coordinating multiple specialized staff !

- Establish performance metrics !

- ✓ *better response, reduced costs, more revenue, supported by operational stats you can rely upon* !

Communication Intelligence, to:

Reach service-staff anywhere by mobile connectivity,

Track staff availability to the second,

And, keep an auditable record of every event for operational control !

- PIN&PSWD -secured WEB & phone access to book, check status, or respond:

- ✓ *failsafe outreach to & from anywhere* !

- ✓ *protect patient & staff identity & privacy, yet secure the audit-trail without limit* !

Mandexin

EASY-CALL ADS / Bed-Tracker features ...	... EASY-CALL ADS / Bed-Tracker benefits !
Automated multi-call processing center	✓ simultaneously auto-book & auto-assign multiple service calls, accurately, the inter-play limited only by intranet bandwidth and/or the number of phonelines !
Device and service independent Auto-Dial & Locate™	✓ ensure no task is ever dropped, through tenacious communications outreach across multiple devices and services ! ✓ offset the risk of device & service failure, and meet requirements for due diligence ! ✓ incorporate new technology as it comes on-stream !
Multi-media interface, powered by the WEB	✓ access or share information from anywhere, via WEB browser or touch-tone phone ! ✓ WEB interaction for one-stop shopping maximizes productivity & user acceptance !
Auto-dispatcher optimizes task & staff attributes, and priority	✓ service tasks and service staff alike have attributes defined by service managers ! ✓ intelligence engine undertakes and optimizes service requests against staff, based on: *priority, due times, availability, proximity, skills & certifications, etc.* !
Auto-notification & escalation	✓ auto-advise users of the possibility and expected degree of delay as they book ! ✓ if back-logs arise, auto-escalate to a supervisor for direct intervention and remedy !
Preset bed/floor-staff assignments, or ad-hoc assignment	✓ motivate staff by "bed-ownership", through pre-set bed assignments ! *or,* ✓ assign bed-cleanings to staff immediately upon discharge, based on availability, priority, and "fair distribution" ! ✓ automatically share staff between locales on an 'if needed' basis, to balance service demand and staff supply between areas, floors, or units !
Multi-service & site model may be used to deliver service in-house or externally	✓ run multiple services for numerous sites via one streamlining protocol ✓ manage each site-service combination with unique business rules and parameters !
Manage isolation status by coordinating multiple workers	✓ the isolation status of a bed/room can be tracked from the ADT or within ADS/B-T ! ✓ staff with distinct functions — *e.g. wall cleaners and bed-cleaners* — are auto-dispatched in tandem, then monitored independently until task closure (bed ready) !
Auto-administration of service staff	✓ enable employees to book themselves on or off-duty, or on-break, reassured the auto-dispatcher will estimate by when each employee should be back, and will auto-assign them work — *whether they've declared their readiness or not* !
PIN & PSWD secured	✓ 100% authoritative tracking of when service staff picked up any call, and whether they accepted or passed on a particular task !
Time-stamped reports of assignments, attempted & accepted	✓ preserve the forensic record of assignment and interaction as long as archive media permit ! ✓ extract activity and performance summaries, or service quality metrics, by the person, department, or company requesting service, or, by the person(s) servicing !
Open, industrial-strength database	✓ robust, high-volume database performance to ensures mission-critical resilience ! ✓ own your data — outfile to standard analytical tools for analysis !